

JULY 2025



TALKING TECH

HELPING YOUR BUSINESS



FROM DAMIEN'S DESK:

Happy New Financial Year!

As we step into a new financial year, I want to take a moment to thank you for being part of the dsp IT Solutions journey. This month's newsletter is all about looking forward;

strengthening our digital defences, embracing smarter technologies, and preparing for the future of work.

Cybersecurity remains a top priority. With threats evolving rapidly, strong passwords and multi-factor authentication are no longer optional; they're essential. We've included practical tips to help you and your team stay protected.

We're also seeing a major shift in how businesses operate. Cloud-first strategies, AI-powered tools, and hybrid work models are no longer trends; they're the new normal. Our goal is to help you modernise your IT, stay competitive, and build a future-ready business.

If you're unsure where to begin, we're here to help.

Whether it's securing your data, upgrading your systems, or planning your next move; we've got your back.

Here's to a secure, smart, and successful year ahead.

A handwritten signature in blue ink, appearing to read 'Damien'.

Damien Pepper - Director
dsp IT Solutions



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DID YOU KNOW?

The first computer mouse was invented in 1963; it was made of wood and only had one button!



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GUIDE TO STRONG PASSWORDS & AUTHENTICATION

Cyber risks are smarter than ever in today's digital world. People and companies can lose money, have their data stolen, or have their identities stolen if they use weak passwords or old authentication methods.

A strong password is the first thing that will protect you from hackers, but it's not the only thing that will do the job.



Why Are Strong Passwords Essential?

Your password is like a digital key that lets you into your personal and work accounts. Hackers use methods like brute-force attacks, phishing, and credential stuffing to get into accounts with weak passwords. If someone gets your password, they might be able to get in without your permission, steal your info, or even commit fraud.

Most people make the mistake of using passwords that are easy to figure out, like "123456" or "password." Most of the time, these are the first options hackers try. Reusing passwords is another risk. If you use the same password for more than one account, one breach can let hackers into all of them.

Today's security standards say that passwords should have a mix of numbers, capital and small letters, and special characters. But complexity isn't enough on its own. Length is also important— experts say at least 12 characters is best. Password tools can help you make unique, complicated passwords and safely store them.

How Does Multi-Factor Authentication Enhance Security?

Multi-factor authentication (MFA) requires users to provide more verification methods before accessing an account. This significantly reduces the risk of unauthorised access, even if a password is compromised.

Types of Authentication Factors

Something You Know: Passwords, PINs, or security questions.

Something You Have: A smartphone, hardware token, or security key.

Something You Are: Biometric verification like fingerprints or facial recognition.

Common MFA Methods

SMS-Based Codes: A one-time code sent via text. While convenient, SIM-swapping attacks make this method less secure.

Authenticator Apps: Apps like Google Authenticator generate time-sensitive codes without relying on SMS.

Hardware Tokens: Physical devices like YubiKey provide phishing-resistant authentication.

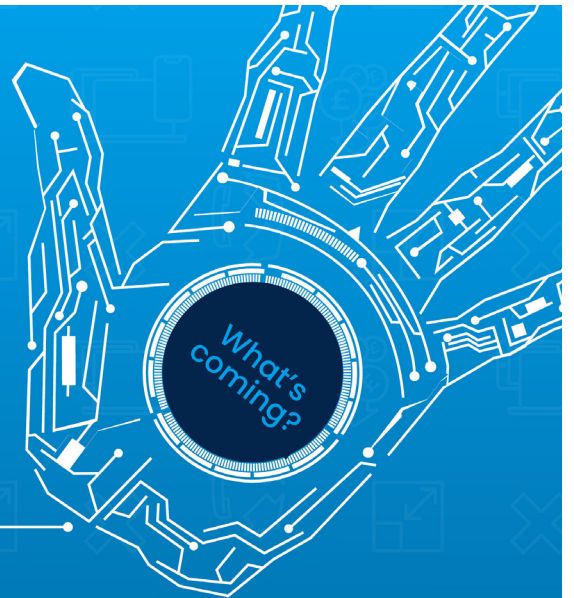
Despite its effectiveness, MFA adoption remains low due to perceived inconvenience. However, the trade-off between security and usability is minimal compared to the risks of account takeover.

Ready to Strengthen Your Digital Security?

Cybersecurity is an ongoing effort, and staying informed is your best defence. Strong passwords and multi-factor authentication are just the beginning. Whether you're an individual or a business, adopting these practices can prevent costly breaches.

Technology is evolving fast:

IS YOUR BUSINESS FUTURE-READY?



AI-powered everything



77% of businesses are already using AI in some form.

Cloud will become the default



47% of businesses are already pursuing a cloud-first strategy.

Cyber security will get tougher

Zero-trust security models & AI-driven threat detection will become **the norm.**



Automation will reshape workflows

88% of small business owners say automation helps them compete with larger companies.

Hybrid & remote work are here to stay



More than half of employers support hybrid work long-term.

How to *prepare?*



MODERNISE
your IT now – don't get left behind.



INVEST IN
cloud, AI, and security solutions.



BUILD
a future-proof IT strategy that scales with your business.

Don't know where to start? We can help.
Get in touch.

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GUIDE TO SAFE CLOUD STORAGE

Since we live in a digital world, cloud storage is an important tool for both personal and business use. So long as they have an internet connection, users can store and get to their info from anywhere at any time. But while cloud storage is convenient, there is a chance that your data could be stolen or accessed by people who aren't supposed to.

To avoid losing money and keeping private data safe, it's important to make sure that your cloud data is safe.

What Is Cloud Storage and How Does it Work?

Cloud storage lets you put your data online and have a cloud storage service provider keep, manage, and back it up for you. Users can view their files from any internet connected device with this service, which makes it very easy to work together and keep track of data.

Based on how much room is needed, cloud storage companies usually offer different plans, ranging from free to paid.

Key Features to Look for in a Secure Provider

- **Encryption:**
Look for providers that use end-to-end encryption, which ensures that your data is encrypted both in transit and at rest.
- **Data Backup:**
Ensure that the provider offers regular backups of your data to prevent loss in case of technical issues or cyberattacks.
- **Access Controls:**
Opt for providers that offer strong access controls, such as two-factor authentication (2FA) and granular permissions, to limit who can access your files.
- **Compliance:**
Check if the provider complies with major data protection regulations like GDPR or HIPAA, depending on your specific needs.
- **Customer Support:**
Good customer support is essential in case you encounter any issues or have questions about security features.

Most importantly, read reviews and ask about their security practices directly to give you a clearer understanding of their commitment to data security.

NEED A LAUGH?

What does a baby computer call their Father?



Data!

JULY TRIVIA QUESTION . . .

Test your knowledge!

The answer to last month's question was a) Archie. Can you guess the answer to July's trivia question below?

Google Chrome has a hidden mini-game that involves what?

- a) A T-rex hurdling cacti
- b) Tetris
- c) Flappy bird with a penguin
- d) A typing game

