

December 2026

TALKING TECH

Helping your business

WHAT OUR CLIENTS SAY:

> Very impressed with the prompt response and actioning.
> *Roxy,*
> *After-care (A'sia)*

> My query was able to be solved quickly. Thank you.
> *Warick,*
> *Vivid Ceramics*



DID YOU KNOW ?

Tinsel was invented in 1610 in Germany.

It was spun from real silver and was a luxury decoration unlike the cheap tree trimming it is today.

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FROM SHANE'S DESK:

It's hard to believe we're already approaching the end of another year!

As we wrap up 2026, I'd like to personally thank all our clients for the trust and support you've shown DSP IT Solutions throughout the year. We're very fortunate to work with so many great businesses and people, and we genuinely value the relationships we've built along the way.

In this month's newsletter, we're sharing a few practical things worth thinking about before heading into the new year. We look at why it's important to make sure your business actually owns and controls its domain name, how to recognise scams that can reach you through more than just email, and what to consider from an IT perspective if an office move is on the horizon.They're all things that can easily be overlooked when everything is working as it should, but a little preparation now can prevent much bigger headaches later.

From myself and the entire DSP IT Solutions team, thank you for being part of our 2026. Have a very Merry Christmas, a safe and relaxing holiday break, and a happy and successful 2027.

I look forward to working with you again in the new year.



General Manager

#SuperResponsive #BuildRelationships #AlwaysLearning #MakeComplexSimple #NothingIsTooHard

HOW TO MAKE SURE YOUR BUSINESS OWNS ITS DOMAIN NAME

Customers use your domain name to reach your website and email your staff. The registration may go untouched for years while everything continues working.
Problems arise when the domain sits in an account controlled by an employee or supplier. If that relationship ends, your business may depend on them to renew, change, or transfer the domain.

Check it now, while the website and email are working normally.

FIND THE REGISTRAR

The registrar is the company that maintains the domain registration. For most generic domains, such as .com, .net, and .org, you can identify it through the ICANN Lookup tool. Country-code domains may use their local registry's lookup service.
Your registrar may be different from your website host, DNS provider, and email provider. Record which company handles each service.

CONFIRM THE BUSINESS CONTROLS THE ACCOUNT

Someone inside your business should be able to sign in to the registrar account and see the domain. Check that the company can update its contact details, payment method, renewal settings, and nameservers.
Access to WordPress or a website hosting account does not necessarily include control of the domain registration. Sign in to the registrar account itself.

The recovery details should belong to the business. Store the password and recovery codes in the company password manager, and require multifactor authentication.

CHECK THE REGISTRATION AND RENEWAL DETAILS

A domain registration gives the registrant the right to use the name for a set period. Confirm that the registered organisation and contact information are correct.
Check the expiry date, auto-renewal setting, and payment method. Renewal reminders should reach a monitored address. Automatic renewal will fail if the saved card has expired.

REVIEW DNS ACCESS

DNS settings direct visitors to your website and tell email services where to deliver messages. A change to those records can interrupt both services, so DNS access needs to remain under company control.
Record where the DNS is managed and who can change it. Ask your IT provider before editing any records.

IF A SUPPLIER CONTROLS THE DOMAIN

Ask the supplier to move the domain into a registrar account controlled by the business. Plan the transfer with your IT provider, who can monitor the website and email during the change.
Keep contracts, invoices, payment records, and registration emails that connect the domain to your company. The registrar may request this evidence, and an ownership dispute may require legal advice.
Review the account every year and whenever access changes. Recheck the expiry date, payment method, and recovery options.



Scams that don't arrive by email

Cyber criminals use more than your inbox.



Text messages
A message about a parcel, payment or account that asks you to tap a link.

Phone calls
A caller claiming to be your bank, a supplier or IT support, asking for details or access.

Fake support pop-ups
A warning on screen telling you to call a number or install something.

QR codes
A code on a letter, poster or leaflet that leads to a fake login page.

Team chat apps
Messages that seem to come from a colleague or manager, asking for something unusual.

Social media
A message from a contact or brand asking you to click, pay or share information.

Before you respond, ask:

- *Was I expecting this?*
- *Is it pushing me to act quickly?*
- *Can I check it using a number or website I already know?*

If it asks for money, access or information, check it first.

Scams can reach your team in lots of ways.

Want help making sure they're ready for all of them?

Get in touch.

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HOW TO MOVE OFFICES

without disrupting your IT

Moving the computers is only one part of an office move. Your staff will also need working internet, Wi-Fi, phones, printers, cloud applications, payment systems, and any network-connected security or building equipment.

Involve your IT provider before the move date is fixed. Ask them to inspect the new office, check the cabling and power, plan Wi-Fi coverage, and confirm where the network equipment will go. Order the internet connection early.

Installation may require a site survey, building approval, cabling work, and an engineer visit. Keep the old connection active until the new service has been installed and tested.

Make a list of the systems the business needs each day, including phones, card terminals, alarms, door access, cameras, meeting-room equipment, and specialist software. Confirm what each one needs at the new address.

Back up important data before any equipment is disconnected, and check that the latest backups can be restored. Label computers, monitors, cables, phones, power supplies, and adapters so the correct parts arrive together.

Test the new office before employees arrive. Sign in to key applications, make calls, join a video meeting, print and scan, and check payment or booking systems.

Arrange support for the first working day, when staff may need help connecting to the network or finding shared equipment.



NEED A LAUGH



Why did the Gingerbread Man go to the doctor?

He was feeling crummy!

DECEMBER TRIVIA QUESTION

Test your knowledge!

The answer to last month's question was b) 1kg. Motorola developed the 'brick' shaped phone in 1973.

Do you know the answer to the question below? It will be in next month's Newsletter.

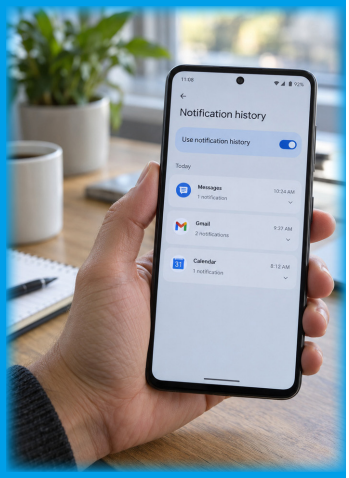
Which country started the tradition of putting up a Christmas tree?

a) Germany
b) Poland
c) Austria
d) Norway



TALKING TECH TIP

Find a notification you missed



On Android, search Settings for Notification history and enable it, if available. It keeps dismissed alerts for 24 hours.

On iPhone, swipe down from the top-left to check Notification Centre. Cleared alerts won't appear.

DSP Communications

Need help with your communications?
www.dspcommunications.com.au